

Crescent Heights Water Supply

P.O. Box 375 * Highway 31 West * Athens, Texas 75751 * (903) 677-3946

CRESCENT HEIGHTS WATER SUPPLY CORPORATION NOTICE OF RATE INCREASE

The Crescent Heights Water Supply Corporation Board of Directors held a public meeting on **September 18th, 2018** and voted to increase the monthly rates for water service for all members.

In response to rising costs in operations and the need to comply to capacity requirements, it is necessary for our water system to raise our rates to meet the demand for future growth with a view towards drilling a new well. First and foremost, it is our goal to serve our existing customers with the highest quality water service without compromise. This increase will allow Crescent Heights Water Supply to continue to serve you in the future and allow for additional customers as our community grows.

Our new rates will take effect on **January 01, 2019**. The new monthly rates will begin with the billings mailed out December 26, 2018, due the **15th of January 2019**. The rate changes are as follows:

METER SIZE	5/8" X 3/4" METER EQUIVALENTS	NEW MONTHLY BASE RATE	CURRENT MONTHLY BASE RATE
5/8" X 3/4"	1.0	\$25.00	\$20.00
1"	2.5	\$31.00	\$25.00
2"	8.0	\$38.00	\$30.00
3" CMPD.	16.0	\$44.00	\$35.00
4" CMPD.	25.0	\$50.00	\$40.00

Water Gallonage charge	NEW MONTHLY	CURRENT MONTHLY
\$ 5.00 per 1,000 gallons for 0 to 10,000 gallons	\$5.00	\$4.00
\$ 6.25 per 1,000 gallons for 10,001 gallons to 20,000 gallons	\$6.25	\$5.00
\$ 7.50 per 1,000 gallons for 20,001 gallons to 30,000 gallons	\$7.50	\$6.00
\$ 8.75 per 1,000 gallons for 30,001 and all over	\$8.75	\$7.00

Note: There are no gallons included with the monthly minimum charge

A fee of 0.5% of the amount billed for water service will be assessed each customer; this assessment is required under Texas law and TCEQ regulations.

There were also revisions made to the **Statement of Policies** and **Schedule of Fees**. Please see the following changes highlighted below:

COST

Membership Fee ... **\$100.00**

Equity Buy-In Fee ... \$900.00

Installation Fee ... \$525.00

Re-service Fee ... **\$500.00.**

Right of Way Easement Filing Fee... **\$30.00**

Transfer Fee ... **\$15.00**

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Temporary Service Agreement ... **\$100.00 per every 90 days**

The required amount due shall be paid in full in advance of service.

On **November 13th, 2018** the Board of Directors met at a public meeting to make the following revisions to the **Statement of Policies** and **Schedule of Fees** regarding the following:

SECTION:

4. **LATE FEES**

- A. The members bill reflects the Corporation's Policy concerning the late charge. (Due by **15th**). Unless the **15th** falls on a weekend or holiday in which case the due date will then be the next business day. **Any account not paid by the due date a \$5.00 late fee will be assessed.**

Final notices will be sent to past due customers notifying them of the delinquent status of the account along with the date the service will be disconnected.

B. **Disconnect fee \$50.00**

C. **Reconnect fee \$50.00**

- D. In order to have service restored, all fees charged by the Corporation, including any delinquent must be paid in advance to service restoration.

You may view or receive a copy of our Statement of Policies and Schedule of fees in their entirety at our main office located at **9430 State Highway 31 W. Athens, TX 75751** or visit our website link at:

<https://www.crescentheightswater.com/rates-and-policies>.

Please call if you have any questions.

Sincerely,



Karla Tharp
Manager

Crescent Heights Water Supply Corporation is an equal opportunity provider and employer.

If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form (PDF), found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov.